



Switching On the Power

Background

CE Electric UK, formerly Yorkshire Electricity, is responsible for delivering electricity to over 3.7 million homes across North East England, Yorkshire and Lincolnshire.

The business had undergone a change initiative and was now ready to reinvest in its managers for the future. Mandi Halton was asked to design and deliver a pilot programme of training workshops to support this investment in the development of the CE middle management team.

Solutions

Mandi initially wrote and delivered a series of five workshops including Assertiveness and Negotiation, Communication and Performance Management.

Mandi evaluated the success of these workshops and this led to CE Electric UK adding an additional five workshops to the portfolio for the future to be offered out to participants on a wider scale within the business.

Mandi was also able to further support the business with feedback of key business issues that arose throughout the programme enhancing the commitment of CE Electric UK to the development of its management team.

Outcomes

Mandi was invited to design and deliver further workshops for CE Electric UK.

4M Solutions is committed to supporting CE Electric UK in the ongoing future development of its managers and staff.

The development of a wider, more accessible programme of training underpins the drive of the business and has added value to its people.

